

7.3 No Show Policy

A “no-show” is

Not being at the designated pick-up point during the 30-minute window.

Not riding after the bus shows up for a pick-up within the 30-minute window.

Not canceling a scheduled pick-up time.

Failure to board the bus within three minutes of the arrival of the bus within the 30-minute window.

Passengers who no-show on the outgoing portion of the trip will have the return trip as well as any other portions of that trip automatically canceled. The passenger must call in to dispatch if the return ride is still needed.